

What To Expect When We Install Your New Furnace and/or Air Conditioner

When Will Your Installers Arrive?

The average arrival time is usually 8:30 a.m. Sometimes we may want to start earlier if we anticipate cold weather. On the other hand traffic can slow us down.

May I Leave To Run Errands Or Go To Work?

Yes. Simply let Alex Walter and/or his helpers know you are leaving and how you can be reached if necessary. If you need to leave before we arrive, please give us very explicit instructions about how we may enter your home. We need to know where to find the key and any door codes or security system codes. We need to know what to do about pets and where they will be kept.

Should I Cover My Carpets?

No. The first thing we do when we enter your home is to place drop cloths where appropriate. We often cover the floor from the entry door to all areas where we intend to walk.

Will I Need To Clean After The Installation?

No. After we install your furnace, we will sweep and/or vacuum the areas where we worked. We will try very hard to clean up before we leave.

Will You Be Loud?

Not often. Our crews will use power tools, hammers, and saws at different times during your installation. Most of the sounds come from our crew communicating with each other.

Can I Run My Furnace or Air Conditioner During The Installation?

No. We will disconnect the old system within the first hour or two of our arrival. In some rare cases with extensive work the system may be off overnight.

When Do I Give The Final Payment?

Alex Walter's office helpers will create a detailed invoice including equipment model and serial numbers. Upon job completion and presentation of the invoice please be prepared to pay according to the previously agreed terms.

Will Someone Educate Me Regarding The New Installation?

Yes. Alex Walter and/or his helpers will test the new equipment upon completion of the installation. They will explain the new system to you and answer any remaining questions you have about your new comfort system.

Do I Need To Get Permits From The City?

We will obtain building permits for you and then call to schedule an appointment time for the appropriate inspector. You will need to make your home available for the inspectors. We will try to make this as convenient as possible.

